


Agenda Item: 6.0

Governing Body <i>held in public</i>	Report Date of Meeting: 5 April 2018
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Report Title	<i>Patient Story</i>		
Report Author	Presented By	Responsible Director	
<i>Sarah Frisby</i>	<i>Jane Meggitt</i>	Signature: 	
Purpose for presenting report	<i>This report outlines a patient experience provided in Bedfordshire and serves as an example of the stories BCCG and LCCG are collecting in celebration of the 70th birthday of the NHS.</i>		
Action Required:	For information only		
Approval Route:	<i>N/A</i>		
Further Assurance:	<i>No</i>		
Which Strategic Objectives does this report provide evidence for?			Please Tick √
We will commission high quality, safe and sustainable models of care that deliver effective clinical outcomes and patient experience using evidence based decisions and best practice			√
We will ensure that there is a financially sustainable and affordable healthcare system in Bedfordshire.			
We will lead, engage and operate as an effective place based and STP wide system partner to achieve greater integration of care delivery.			
We will support local people and stakeholders to have an influence on services we commission to ensure our decisions are informed and shaped by local views and insights.			
We will operate and manage our Governing Body to the highest standards of accountability and transparency.			
Implications/Assessments	Yes	No	N/A
Have any financial implications been signed off by the Chief Finance Officer?			√
Have any quality implications been signed off by the Director of Nursing & Quality?			
Have any privacy implications been signed off by the Head of Information Governance?			
Have any conflicts of interest implications been signed off by the Corporate Office?			
Have any public engagement implications been signed off by the Head of Communications & Engagement?			
Has an Equality Impact Assessment been carried out?			
Key Risks	<i>N/A</i>		

Executive Summary	One Bedfordshire patient shares his patient story in celebration of the 70 th birthday of the NHS and tells us why he loves the NHS and what it means to him.
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Introduction

On 5 July 2018, the NHS turns 70.

Bedfordshire Clinical Commissioning Group and Luton Clinical Commissioning Group are collecting stories about why people love the NHS as part of the exciting build up to the 70th birthday celebrations.

We want to hear from local people willing to share their experiences about what the NHS means to them, whether they are patients, volunteers or members of NHS staff (past and present).

Discussion

This is Brian's story. Brian lives in Bedford and has relied on the NHS to provide lifesaving care on three separate occasions, in his story he gives details about the care he received and what the NHS means to him.

Recommendation

To encourage everyone to take part in the celebration of the NHS, we want to hear stories from people in all walks of life, with stories to tell. Are you the first baby born under the NHS in Bedfordshire? Were you the first patient to have a new medical procedure? Was your relative involved in the NHS? Whatever the story – we want to hear from you. Please email your story to nhs70.stories@nhs.net

Patient Story for Governing Body

On the 5th July 2018, the National Health Service turns 70, it's the perfect opportunity to celebrate the achievements of one of the nation's most loved institutions. As part of the NHS 70th birthday, we are inviting local people to tell us what the NHS means to them.

We are looking for the stories that matter to you. Were you one of the first NHS babies born in July 1948? Have you benefitted from good and compassionate care that you will never forget? We want to hear from you.

We are looking for stories from the front-line too, have you given years of service to this most-loved of national treasures, as a staff member or volunteer, tell us what you love about working in the NHS.

These stories will form part of a legacy which celebrates the NHS heritage, we're working with local media to share them between now and July.

On 20th March Brian Marshall shared his story about why he loves the NHS – it has saved his life on three occasions. ,

- On May 27th 1971 after a very serious car accident, he ended up in intensive care at Bedford hospital, with a serious injury to his right arm. So serious, that they considered amputation – but due to tremendous care from Bedford Hospital both his arm and his life were saved.
- Seven years later, in July 1978 he was hit on the head by a bouncer (the ball) while playing cricket and was knocked unconscious. Again, he was treated at Bedford Hospital's intensive care ward for an injury to the left side of his head. He was operated on to prevent pressure building up on the skull.
- In October 1997 he underwent surgery to treat a serious stomach problem
- Over the years, he has tried in his own way to give something back – running marathons, and walking with cricketer Ian Botham on NHS fundraising events.

We would like to encourage everyone to share their story, get in touch, please contact: NHS70.Stories@nhs.net.

Everyone can look out for the stories on our Twitter and Facebook pages. Follow all the stories via #NHS70Stories.