


Agenda Item: 11.0

<h2 style="margin: 0;"><i>Governing Body</i></h2> <h3 style="margin: 0;"><i>held in public</i></h3>	<h2 style="margin: 0;">Report</h2> <p style="margin: 10px 0 0 0;">Date of Meeting: 1 March 2018</p>
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Report Title	Winter Briefing		
Report Author	Presented By	Responsible Director	
Corinna Welbourn	Caroline Kurzeja, Director of Strategy and Transformation	Caroline Kurzeja – Director of Strategy and Transformation	
		Signature: 	
Purpose for presenting report	To provide an update on system wide Winter pressure response		
Action Required:	For information only		
Approval Route:	N/A		
Further Assurance:	N/A		
Which Strategic Objectives does this report provide evidence for?			Please Tick ✓
We will commission high quality, safe and sustainable models of care that deliver effective clinical outcomes and patient experience using evidence based decisions and best practice			✓
We will ensure that there is a financially sustainable and affordable healthcare system in Bedfordshire.			✓
We will lead, engage and operate as an effective place based and STP wide system partner to achieve greater integration of care delivery.			✓
We will support local people and stakeholders to have an influence on services we commission to ensure our decisions are informed and shaped by local views and insights.			✓
We will operate and manage our Governing Body to the highest standards of accountability and transparency.			✓
Implications/Assessments	Yes	No	N/A
Have any financial implications been signed off by the Chief Finance Officer?			✓
Have any quality implications been signed off by the Director of Nursing & Quality?			✓
Have any privacy implications been signed off by the Head of Information Governance?			✓
Have any conflicts of interest implications been signed off by the Corporate Office?			✓
Have any public engagement implications been signed off by the Head of Communications & Engagement?			✓
Has an Equality Impact Assessment been carried out?			✓

Key Risks	N/A
Executive Summary	<p data-bbox="472 237 708 273">Winter Update</p> <p data-bbox="472 282 1422 479">The Operational Pressures Escalation Levels (OPEL) Framework was rolled out nationally in October 2016. The framework was established as a single national system to bring consistency to local approaches, improve management of system-wide escalation, encourage wider cooperation and make regional and national requirements more effective and less burdensome.</p> <p data-bbox="472 501 1430 748">The aim of this framework is to provide a strategic framework which will ensure, as far as reasonably practicable, a consistent approach in times of health and social care systems pressure. The framework was adapted locally with OPEL Levels being identified by the Bedfordshire health and social care system (the CCG, Bedford Hospital along with community and social care providers) which are reported to NHS England on a daily basis to support national system resilience.</p> <p data-bbox="472 775 1430 987">During the last 2 weeks of January the system coped well with it reporting OPEL 2 for only 3 days during the last two weeks of January when Bedford Hospital (BHT) declared OPEL 3. The remaining days were reported at OPEL 1. However, since the beginning of February the system has declared OPEL 2 due to BHT declaring OPEL 3 everyday with the exception of the 1st weekend when the Trust declared OPEL 2.</p> <p data-bbox="472 1014 1422 1155">Bedford Hospital is under considerable pressure with high acuity patients so even with the average A&E attendances, admissions and ambulances being lower than in recent times there are major capacity issues with the Trust having to keep open all escalation areas.</p> <p data-bbox="472 1182 1422 1357">Spot purchasing from the winter monies awarded in December continue to be utilised however there has been some concern from the Trust that some patients discharged to homes won't have therapy input. The Trust is working with Essex Partnership University Trust (EPUT) to look at the availability of community rehab providing the therapy if required.</p> <p data-bbox="472 1384 1414 1630">The CCG spot purchased an extra 4 nursing home beds following the Internal Incident in January however there were issues with the homes around their acceptance criteria which led to 2 of the beds being de-commissioned. The CCG has since block purchase 4 dementia beds at Manton Heights for 4 weeks to support discharge of high level dementia patients. Any other beds are being spot purchased as required and identified by BHT.</p> <p data-bbox="472 1657 1390 1765">Bedford Hospital is leading on a system wide incident review of the Internal Incident in January whereby issues and lessons learned along with actions going forward will be addressed.</p> <p data-bbox="472 1792 1414 1899">The CCG has continued to spread the message to GP's around GP heralded calls and Bedford Hospital has reported an improvement in the timing of these ambulance conveyances arriving.</p> <p data-bbox="472 1926 1406 2033">The Hospital Ambulance Liaison Officer (HALO) post continues to be instrumental in the management and safety of patients coming into A&E by ambulance.</p>

Easter

The CCG and Bedford Hospital are in the process of planning for Easter. Following the successful implementation and use of a system wide 2 week surge plan during the incident in January it is felt that a similar plan should be put in place for the 2 weeks surrounding Easter. Decision on this will be made following the review of the Internal Incident report.

In preparation of Easter, the CCG has commissioned with East England Ambulance Services Trust (EEAST) an extension of the HALO role at Bedford Hospital for a further 2 weeks up to and including 14th April 2018. However, following a recent risk summit held with NHSE and EEAST, there is a risk that EEAST may decide to pull the HALO position from the Trust at short notice so they can ensure all patient facing staff are out treating patients. Therefore mitigating actions will need to be included within the 2 week Easter Plan.