


Agenda Item:14.0

Governing Body <i>held in public</i>	Report Date of Meeting: 1 st March 2018
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Report Title	Extended Access / Urgent Treatment Centre		
Report Author	Presented By	Responsible Director	
Caroline Kurzeja , Director of Strategy & Transformation	Caroline Kurzeja , Director of Strategy & Transformation	Caroline Kurzeja , Director of Strategy & Transformation Signature: 	
Purpose for presenting report	<p>The purpose of this paper is to:</p> <p>Advise the board on the programme plans and timelines for the implementation of the Nationally Mandated Urgent Treatment Centre and the Extended Access to GP's.</p> <p>Governing Body members are requested to note the content of this paper</p>		
Action Required:	For Information		
Approval Route:	N/A		
Further Assurance:	N/A		
Which Strategic Objectives does this report provide evidence for?			Please Tick ✓
We will commission high quality, safe and sustainable models of care that deliver effective clinical outcomes and patient experience using evidence based decisions and best practice			✓
We will ensure that there is a financially sustainable and affordable healthcare system in Bedfordshire.			✓
We will lead, engage and operate as an effective place based and STP wide system partner to achieve greater integration of care delivery.			✓
We will support local people and stakeholders to have an influence on services we commission to ensure our decisions are informed and shaped by local views and insights.			✓
We will operate and manage our Governing Body to the highest standards of accountability and transparency.			✓
Implications/Assessments	Yes	No	N/A
Have any financial implications been signed off by the Chief Finance Officer?	Yes (Extended Access)	Options being scoped for UTC	
Have any quality implications been signed off by the Director of Nursing & Quality?	QIA being completed for UTC		N/A for Extended Access at this stage

Have any privacy implications been signed off by the Head of Information Governance?	Yes for UTC		N/A for Extended Access at this stage
Have any conflicts of interest implications been signed off by the Corporate Office?			N/A at this stage
Have any public engagement implications been signed off by the Head of Communications & Engagement?	Yes		
Has an Equality Impact Assessment been carried out?	Yes for UTC Underway for Extended Access		

Key Risks	Risk	Mitigation
	<p>1. Risk that due to insufficient GP and Primary Care Nurse Workforce there will be insufficient capacity to support requirements</p> <p>2. Risk that we will be reliant on the same workforce to deliver Extended Access, Out Of Hours and Urgent Treatment Centre</p> <p>3. Risk of insufficient expressions of interest to provide the Extended Access requirement</p> <p>4. Risk that expressions of interest do not cover entire CCG area</p>	<ul style="list-style-type: none"> • Use of hub model to enable sharing of workforce across extended access provision • Use of wider workforce, increased skill mix and new roles (e.g. Clinical Pharmacists, MSK Practitioners) and digital solutions e.g. e-consultations, group consultations in provision • Additional capacity created to meet demand • Potential to collaborate to provide a hybrid model of extended access and out of hours appointments <ul style="list-style-type: none"> • Ongoing work with localities and practice clusters to develop a solution • Open market invitation for other providers to express interest in delivering in area • Open procurement route if no expression of interest in delivery from

		current primary care providers
	5. Risk of overlap in Extended Access provision with current Out of Hours Service and Urgent Treatment Centre care provision.	<ul style="list-style-type: none"> Extended access capacity to focus on general pre-bookable slots. This may help reduce demand in OOH and at UTC.
	6. Risk that GPs currently working for Herts Urgent Care may switch to Locality GP Group (reducing Herts Urgent Care GP Out Of Hours resource)	<ul style="list-style-type: none"> Extended Access specification will require collaborative working with OOH provider Ongoing dialogue/partnership working between OOH, UTC and extended access providers to ensure all services are staffed Engagement with OOH and UTC services during development/mobilisation of extended access to minimise risk of destabilisation
Executive Summary	<p>This report is to advise the board on the attached Programme Plans and timeline for the implementation of the Nationally Mandated Urgent Treatment Centre and the Extended Access to GP's.</p> <p>The report notes the interdependencies and workforce issues, and is to assure the board of the progress being made on the implementation of this important work stream which is expected to be delivered by 1st October and before we enter the winter period.</p> <p>Points to note:</p> <ul style="list-style-type: none"> Extended Access engagement with Public and stakeholders Progress in discussion with providers. <p>Appendices:</p> <ol style="list-style-type: none"> Extended Access Project Plan February 18 V12 Urgent Treatment Centre Project Plan February 18 V1 	

