

12 September 2018

AT A MEETING

of the

HEALTH AND WELLBEING BOARD

held on the 12th day of September 2018 at 12.30pm

PRESENT:

D Hodgson	The Mayor (Chair)
Councillor A Forth	Portfolio Holder for Adults' Services
C Foster	Director of Children's Services, Bedford Borough Council
Councillor L Jackson	Portfolio Holder for Public Health
H Moulder	Acting Clinical Chair, Bedfordshire Clinical Commissioning Group
M Scott	Director of Public Health, Bedford Borough Council
P Simpkins	Chief Executive, Bedford Borough Council
A Streets	Interim Accountable Officer, Bedfordshire Clinical Commissioning Group
K Walker	Director of Adults' Services, Bedford Borough Council
R Winter	Director, Healthwatch Bedford Borough

An apology for absence was received from Dr R Jayalath

12. QUESTIONS FROM MEMBERS OF THE BOARD, MEMBERS OF THE COUNCIL AND MEMBERS OF THE PUBLIC

Councillor Mingay -Question

Councillor Mingay requested a position statement on the Putnoe Walk in Centre as it was due to stop operating in its current state on 1 October 2018.

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Reply by Mr Alan Streets, Interim Accountable Officer, Bedfordshire Clinical Commissioning Group

The Interim Accountable Officer confirmed that the Clinical Commissioning Group remained in discussion with the partners at the Putnoe Walk in Centre. An offer had been submitted on 4 September and this would be evaluated. It was understood that the current offer was for a three year contract on reduced hours with a guaranteed income level and a 20% increase in the tariff for treating patients.

Negotiations were ongoing to seek a 6-12 month contract that would enable the Clinical Commissioning Group to go through a due procurement process.

Councillor Mingay- Supplementary Question

Councillor Mingay queried whether the capacity at the Walk in Centre and the Urgent Treatment Centre would be enough to cater for the demand in the Borough.

Reply by Mr Alan Streets, Interim Accountable Officer, Bedfordshire Clinical Commissioning Group

The Interim Accountable Officer replied that the walk in service had seen a significant decrease in demand month on month when compared to the same period the previous year. This was prior to the Urgent Treatment Centre opening and the extended access at GP surgeries with the creation of two GP hubs. He expressed the view that therefore, between the extended GP access, the Urgent Treatment Centre and the Walk in Centre, there would be sufficient coverage for patients in Bedford Borough.

He confirmed that the Clinical Commissioning Group was still discussing the viability of a walk in service in Putnoe with the partners at the practice.

Councillor Mingay - Statement

Councillor Mingay expressed concern that a resolution had not been reached at this late stage and that the uncertainty was causing a number of residents in the northern part of the Borough to be very worried. Even though it had been confirmed that the Urgent Treatment Centre would be opened from 1 October 2018, this was not a very satisfactory situation.

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(Please note that the audio recording of the meeting, setting out the question and answer in full, is available via the Council's website at: <https://soundcloud.com/bedford-borough-council/health-and-wellbeing-board-12-september-2018>.)

13. MINUTES

RESOLVED:

That the Minutes of the meeting of the Board held on 20 June 2018 be confirmed.

14. DISCLOSURE OF LOCAL AND/OR DISCLOSABLE PECUNIARY INTERESTS

Item and Minute No.	Member(s) Disclosing an Interest	Nature of Interest	Present or Absent During Discussion of item
Item No. 7– Minute No. 17 Health and Care Transformation Officer Group	Councillor Forth	Local – his wife is employed by NHS South, Central and West	Present

15. CHILD HEALTH AND WELLBEING OFFICER GROUP

The Chief Officer for Public Health, Bedford Borough Council, presented the narrative report for the Child Health and Wellbeing Partnership Group.

The Board's attention was drawn to the following:

- In relation to thriving families, the Early Help Team was engaging with more children and young people at an earlier stage to deliver better outcomes for these individuals and their families.
- It had been recognised that there was a need to strengthen links between the housing team and health and work to improve this relationship had already taken place with representatives of housing attending the latest Child Health and Wellbeing Officer Group meeting.

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- Achievements under the Good Health and Wellbeing priority area included the continuation of the Pan Bedfordshire LSCB audit programme with “Missing” being completed in July 2018 and learning being shared across the workforce. A paper was being prepared to further explore the rise in incidents in self-harm amongst children and young people in order to better understand how the partnership could work together to reduce these incidents.
- There was continued improvement in the proportion of children who were “school ready” upon entry to the Reception Year.
- Statutory changes to sex, relationships and health education would be embedded in the curriculum by 2020.

In response to a comment about increase in children and young people living in temporary accommodation and the impact of this on their health and wellbeing, the Chief Officer Public Health advised that he had been in contact with the Chief Officer with responsibility for housing and that the Officer Group was aware of the issue. It appeared that the new responsibilities under the Housing Reduction Act had led to a larger number of individuals and families being placed in and remaining in temporary accommodation as the duty of care was being provided over a longer period of time. It was suggested that the numbers may now be plateauing.

The Director of Public Health advised that children and young people in temporary accommodation could be targeted for additional support through the 0-19 Healthy Child Programme.

The Chair commented that an increase was not unique to the Borough and that this was an issue that affected a number of local authorities. There was a lack of temporary accommodation in the Borough as a number of other Councils had purchased or leased properties in the Borough to provide temporary accommodation for individuals seeking assistance in their own authority areas, particularly from the London Boroughs.

RESOLVED:

That the action against the strategic objectives be noted.

16. HEALTHY PEOPLE, HEALTHY PLACES OFFICER GROUP

The Chief Officer for Public Health, Bedford Borough Council, presented the report of the Healthy People, Healthy Places Officer Group.

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Three priority areas had been identified for year 1 of the plan: actions that could be taken by local employers to improve workforce wellbeing, how to scale up social prescribing and community care co-ordination, particularly addressing individuals with high needs that may have a psycho-social element, and following up the recommendations in the Director of Public Health's Homelessness and Health report which would be considered by the Board later in the meeting.

RESOLVED:

That the report be noted and the proposed area of focus be agreed.

17. HEALTH AND CARE TRANSFORMATION OFFICER GROUP

Bedford Borough Place Based Plan

The Chief Executive, Bedford Borough Council, introduced the Place Based Plan for Bedford Borough. This remained a live document and whilst a number of actions were set out, these may be subject to change.

He commented that the Plan had been agreed through the health service governance framework but that it had not been subject to formal approval through the local authorities' governance arrangements and he requested that this be reflected in the text of the Plan. He also suggested that the membership would need to be reviewed once the Clinical Commissioning Group had appointed its Joint Executive Team.

The Director of Adult Services, Bedford Borough Council, confirmed that the Plan was based on the extensive amount of work that had been undertaken in relation to the Integrated Delivery Plan, Better Care Fund and all of the Sustainability and Transformation Plan workstreams.

Winter Planning

Karen Ward, Chief Operating Officer of Bedford Hospital, advised that there had been increased demand on the system the previous winter and it was expected that this level of demand would continue. The OPEL framework had been implemented successfully and strong working relationships had been developed between the partner organisations. A good system of governance was also in place with the A&E Delivery Board and the System Resilience Group. A winter summit had been held at the end of July, which had involved NHS England and partners.

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An ongoing concern was the capacity of the health and social care sectors to deliver through the surges during the winter period and to address the shortfall in capacity. This was currently estimated to be, at worst, 74 beds. 20 beds had been identified through efficiencies throughout the hospital, but a significant shortfall remained.

The Chief Operating Officer advised that a number of measures were in place to reduce the Delayed Transfers of Care (DToCs) by 50% and there was also a new national aspiration to reduce the number of patients in hospital more than 21 days from 60 to 39.

Alan Streets, the Interim Accountable Officer, Bedfordshire Clinical Commissioning Group, advised that the Clinical Commissioning Group was currently reviewing a bed capacity model and the Clinical Commissioning Group would be liaising with the hospital, providers and partners across the system to work towards providing the right kind of capacity out of hospital.

Work was also ongoing throughout the system to address the A&E performance at Bedford Hospital, as it had breached the 90% target for emergency patients to be treated, admitted or transferred within 4 hours.

The Director of Adult Services added that the capacity may be able to be addressed by other elements of the system such as reablement and domiciliary care that would enable individuals to be discharged into their own homes rather than to non-acute beds. It was difficult to quantify this. The Council would need to work closely with the Clinical Commissioning Group and other partners in the health service to ensure that capacity was being considered as a system issue and the individual organisations were not competing for the same beds.

In response to a question, the Director of Adult Services advised that the preventative work funded through the Better Care Fund and other sources had had a positive impact on performance and that this was evidenced in the performance return appended to the Better Care Fund report.

It was noted that lessons had appeared to be learnt from the last winter which should lead to improvements in the management of demand this winter.

The Interim Accountable Officer confirmed that the Clinical Commissioning Group and others had put a number of measures in place to reduce the demand on the hospital. This included the extension of opening hours at GP surgeries, which currently had full rota cover from 1 September 2018, and the opening of the Urgent Treatment Centre.

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The Mayor commented that GP surgeries should be advised to contact their patient lists advising them of the extended hours available as he had not been made aware of the extended hours at his own GP surgery, even though they had all his contact details.

The Interim Accountable Officer reported that there had been a soft launch for the extended hours as there were a number of changes that were taking place within the same period of time, such as the opening of the Urgent Treatment Centre, changes to the 11 service. A Communications Plan had been developed and would be implemented in the near future.

The Mayor requested that the Communications Plan be shared with the Board.

Seasonal Flu Update

The Director of Public Health presented her report which provided an update on the Seasonal Flu plan. Groups to be targeted included the under 65s with underlying health conditions, pregnant women, carers and school children. Community engagement activities were also being focussed on those who are homeless and those with drug and alcohol dependency.

Bedford Hospital had now taken responsibility for the vaccination of pregnant women and EPUT had the contract for the vaccination of school children across Milton Keynes, Bedfordshire and Hertfordshire.

It was noted that Central Bedfordshire had achieved a 10-12% higher level of vaccination of the school children in its area than the Borough.

The Director of Public Health requested that all Board partners encourage eligible staff to have the vaccine. Ideally, for the highest levels of protection, flu vaccinations should be administered by the end of November, although immunisations administered until January 2019 would count towards the performance figures.

In response to a question, the Director of Public Health confirmed that she would provide a written response on whether any actions had been taken to improve the return of consent forms for school age children eligible for the flu vaccine.

The Chief Officer for Public Health reported that vaccinations would be offered to health and social care workers and workers in the voluntary hospice sector.

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RESOLVED:

- (1) That the Bedford Borough Place Based Plan be received.
- (2) That the winter planning report be received.
- (3) That the Clinical Commissioning Group's Communications Plan for extended access to GP surgeries be circulated to Members of the Board for information.
- (4) That the update on the seasonal flu plan be noted and the suggested system wide accountability process, detailed in section 7 of the report, for increasing flu vaccination uptake be agreed.

18. DIRECTOR OF PUBLIC HEALTH ANNUAL REPORT: HOMELESSNESS AND HEALTH

The Director of Public Health gave a presentation on her report on homelessness and health. This set out the context of homelessness in Bedford Borough, which had increased over the last 10 years, the considerable impact on health of homelessness, noting that someone homeless from the age of 16 had a life expectancy as low as 38 and the high impact on children and families.

The complex issues and overlapping health needs were recognised. A number of the Board's priorities were impacted by homelessness and a number of recommendations were set out in the report relating to these.

The Director of Public Health suggested that the Board be provided with an update on progress against the recommendations set out within the report in six months.

RESOLVED:

- (1) That the Director of Public Health's Report on Homelessness and Health be received.
- (2) That an update on the Director of Public Health's report be received in six months' time.

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19. JOINT COMMISSIONING INTENTIONS OF BEDFORDSHIRE, LUTON AND MILTON KEYNES CCGS 2019/20

Alan Streets, Interim Accountable Officer, Bedfordshire Clinical Commissioning Group, introduced the Joint System Commissioning Intentions for 2019/20. These intentions had been developed over the last two to three months and it was a requirement for Clinical Commissioning Groups to publish their commissioning intentions every year.

The Commissioning Intentions would need to be submitted by 30 September 2018. Any feedback or comments would need to be submitted by the end of the week commencing 17 September 2018 so that it could go through the Clinical Commissioning Group's internal approval processes prior to the deadline.

The Director of Children's Services advised that the Children's Services Strategic Leadership Board had made a number of comments, particularly relating to children and young people's mental health and the lack of mental health inpatient beds in the Borough. He was pleased to see that there was a section on Special Educational Needs and Disability within the intentions document and commented that it would be helpful to be given an indication of the resource envelope that the intentions were being delivered within.

Councillor Jackson expressed concern about the lack of Tier 4 mental health inpatient beds and commented that it was positive that perinatal mental health services had been included.

The Mayor noted that the Urgent Treatment Centre and the Walk in Centre had not been included.

Emma Hunt-Smith, the Assistant Director of Unplanned Care Commissioning, Bedfordshire Clinical Commissioning Group, reported that it had originally not been included as it was an intention for 2018/19; however, the latest version of the document did include the Urgent Treatment Centre.

The view was expressed that the Board had the responsibility to approve the Clinical Commissioning Group's Joint Commissioning Intentions. It was suggested that the latest reiteration of the document, including the Urgent Treatment Centre, be circulated to Board Members for comment within a 24 hour period.

If this was the case, the updated Commissioning Intentions would need to be circulated to Board members through the Mayor for feedback.

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RESOLVED:

That the latest reiteration of the Joint System Commissioning Intentions 2019/20 be circulated to members of the Health and Wellbeing Board and, if the Board is required to approve the document, that comments from the Board be returned to the Clinical Commissioning Group within the deadline set when the revised version is circulated so that these can be incorporated prior to the Clinical Commissioning Group's deadline for submission.

20. BETTER CARE FUND

The Director of Adult Services, Bedford Borough Council, introduced the first quarter progress report against the 2018/19 Narrative Plan and highlighted the following:

- The number of older people aged over 65 and still at home 91 days after being discharged from hospital as a result of reablement or rehabilitation had increased, preventing readmission to hospital.
- There had been a number of improvements relating to the longer term needs of older people being met by admission into residential homes, including the introduction of a trusted assessor scheme and the discharge to assess pathway.
- The primary care home model was one of biggest areas of improvement, with multi-disciplinary team meetings taking place since July 2018.
- Continued efforts had been made to improve services for individuals with dementia. A client co-coordinator post had been created allowing the system to be more efficient and professional. This had led to the prevention of admissions into hospital and residential care, supporting people to remain in their own homes.
- There were many joint initiatives in the Better Care Fund that would help the system plan for and cope with the winter pressures.

The Director of Adult Services reported that there had been improvement in the Delayed Transfers of Care (DToC) figures across the whole system, with a reduction of 484 DToCs below the target plan. Some of the successful initiatives that have contributed to the reduction in delayed transfers of care have included the implementation of the discharge to assess pathway, Trusted Assessors for residential / nursing home and additional resource to support the homeless. The reduction in DToCs was also related to the prevention work being undertaken in the wider health and social care system to reduce the number of unplanned and non-elective readmissions. It was recognised that without the Better Care Fund projects the system would be in a far worse state.

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Concern was expressed about the revised DToC target attributed to social care, which was 0, based on performance in Quarter 3 of 2017/18, as it was recognised that this was not sustainable. The target had been challenged both formally and informally, but NHS England had agreed not to change the target. This created a disadvantage to the system and it was requested that the Chief Executive challenge this at a senior level.

Councillor Jackson referred to a letter that had been received in response from a Minister to queries raised at parliamentary level by the local MP and agreed to circulate this letter to the Chief Executive and the Director of Adults Services. She advised that the Department of Health was maintaining its position.

RESOLVED:

- (1) That the progress undertaken towards implementing the plan be noted.
- (2) That the Council's Chief Executive be authorised to make a challenge to Senior Officials in NHS England concerning the unrealistic target of 0 % attributable Social Care Delays for 2018/2019.

21. HEALTH AND WELLBEING WORK PROGRAMME

The Board received its updated work programme for information.

The Chair reminded the Board that any suggestions for inclusion on the work programme should be forwarded to the Chief Officer for Public Health or the Democratic Services Officer.

RESOLVED:

That the Work Programme be received.

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22. DATE OF NEXT MEETING

RESOLVED:

That it be noted that the next meeting of the Board will be held on Wednesday 12 December 2018 from 12.30pm until 2.30pm in Committee Room 1, Borough Hall, Bedford.

The meeting closed at 1.44 pm