


Agenda Item: 6.0

<h2 style="margin: 0;">Governing Body Meeting</h2> <p style="margin: 0;"><i>held in public</i></p>	<h2 style="margin: 0;">Report</h2> <p style="margin: 0;">Date of Meeting: 8 November 2018</p>
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Report Title	<i>Patient Story – Heart Failure Service</i>		
Report Author	Presented By	Responsible Director	
Matt Rogers Senior Commissioning Manager – Planned Care	Michelle Hammett Lead Heart Failure Nurse Adult community services ELFT	Jane Meggitt Director of Planned and Unplanned Care Commissioning	
		Signature: 	
Purpose for presenting report	BCCG have recently enhanced and expanded the Heart Failure Service into Bedfordshire Borough. The lead Heart Failure Nurse along with a patient will present and cover the expansion of the service now being provided and how patients feel they are better supported in managing their conditions.		
Action Required:	For information only		
Approval Route:	N/A		
Further Assurance:	No		
Which Strategic Objectives does this report provide evidence for?			Please Tick
We will commission high quality, safe and sustainable models of care that deliver effective clinical outcomes and patient experience using evidence based decisions and best practice			√
We will ensure that there is a financially sustainable and affordable healthcare system in Bedfordshire.			
We will lead, engage and operate as an effective place based and STP wide system partner to achieve greater integration of care delivery.			
We will support local people and stakeholders to have an influence on services we commission to ensure our decisions are informed and shaped by local views and insights.			
We will operate and manage our Governing Body to the highest standards of accountability and transparency.			
Implications/Assessments	Yes	No	N/A
Have any financial implications been signed off by the Chief Finance Officer?			√
Have any quality implications been signed off by the Director of Nursing & Quality?			√
Have any privacy implications been signed off by the Head of Information Governance?			√
Have any conflicts of interest implications been signed off by the Corporate Office?			√

Have any public engagement implications been signed off by the Head of Communications & Engagement?			√
Has an Equality Impact Assessment been carried out?			√
Key Risks	N/A		
Executive Summary	<p><i>Following the introduction of the pathway and enhancement to the current service offer through the introduction of additional Heart Failure Nurses, the Nurse Led Community Heart Failure service is now able to cover both Central Bedfordshire as well as Bedford Borough.</i></p> <p><i>The aim of the service is to enhance the care already undertaken in primary care and they will happily come and support surgeries and staff in any way that is felt that it will benefit the team and patient care.</i></p> <p><i>The purpose for the presentation at the Governing Body meeting is for the lead Heart Failure Nurse along with a patient to present and cover the expansion of the service now being provided and provide an overview on how patients feel they are better supported in managing their conditions.</i></p>		

Background

Previously the management of heart failure in general practice varied depending on General Practitioner's (GP) experience, skills, knowledge and the availability of services locally.

To reduce inequality and promote a standardised service based on quality and prevention the Strategic Implementation Group outlined and introduced a primary care pathway for patients with suspected or confirmed heart failure based on national guidelines and local expertise.

Following the introduction of the pathway and enhancement to the current service offer through the introduction of additional Heart Failure Nurses, the Nurse Led Community Heart Failure service is now able to cover both Central Bedfordshire as well as Bedford Borough.

The intentions of the service are to provide specialist care for those patients who are symptomatic to avoid hospital admissions where possible.

Education about the syndrome heart failure is also given along with other relevant education.

In tandem with the above care, the enhanced service will start and titrate NICE guidance medications and provide the follow up care that this involves.

The service is able to offer both community clinics as well as home visits to those that are housebound.

In essence, the aim of the service is to enhance the care already undertaken in primary care and will happily come and support surgeries and staff in any way that is felt that it will benefit the team and patient care.

The purpose for the presentation at the Governing Body meeting is for the lead Heart Failure Nurse along with a patient to present and cover the expansion of the service now being provided and provide an overview on how patients feel they are better supported in managing their conditions.